

3 Section G – Section T

GENERAL SUBSCRIBER SERVICES TARIFF

SALEM TELEPHONE COMPANY

PSC 2
Section G
Second Revised Sheet 1
Canceling First Revised Sheet 1

PAYSTATION SERVICE

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		(D)

(N)

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PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

APR 15 1997

PURSUANT TO 807 KAR 5.011,
SECTION 9 (1)

BY: Phyllis Lammie
DIRECTOR, RATES & RESEARCH DIV

ISSUED: February 28, 1997

EFFECTIVE: April 15, 1997

BY: Michael A. Pandow, President

GENERAL SUBSCRIBER SERVICES TARIFF

SALEM TELEPHONE COMPANY

PSC 2
Section G
First Revised Sheet 2
Canceling Original Sheet 2

PAYSTATION SERVICE

G.1.1 GENERAL

Paystation Service provides telephone service to a customer-leased or owned paystation with or without coin collecting devices. A Paystation Access Line permits providers of such service to provide pay telephone service to the public.

G.1.2 DEFINITIONS

Coin Supervision - Provides signaling capability from the central office for paystations that do not have signaling capability within the telephone. This signaling capability provides operators and/or operator systems coin control.

Customer - For the purposes of this tariff, the customer is the Paystation Service Provider.

Network Interface Device - A company-provided jack or its equivalent. It is the point of connection between the Company owned wiring and wiring owned by the customer. For the purposes of this tariff, the network interface device will be installed at a location mutually agreed upon by the customer and the Company.

Originating Line Screening (OLS) - Enables operator service providers to determine whether there are billing restrictions on the exchange access line from which a call originates. OLS service delivers codes on operator assisted calls to identify calls originating from privately owned paystations, inmate locations, and hotels/motels, etc. Rates for this service are found in the appropriate interstate access tariff, when facilities and service are available.

Paystation Access Line - A basic coin transmission dial tone line. It is a line side connection from the local exchange switch to the point of demarcation at the customer premises.

Selective Class of Call Screening - Enables the customer to restrict outgoing operator-handled calls, placed over the Company's network, from the service point to only those calls which are charged to a called telephone, a third number or a calling card. Selective Class of Call Screening will be provided at the customer's option, where such facilities are available.

G.1.3 RULES AND REGULATIONS

1. Paystation Service will be considered a business service for the purpose of applying the terms, rates and conditions found elsewhere in this tariff.
2. Only one paystation instrument may be connected to each Paystation Access Line. Off-Premise Extensions are not provided.

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SECTION 9 (1)

BY: *Phyllis Lanning*
RESEARCH DIV

(N)

(N)

GENERAL SUBSCRIBER SERVICES TARIFF

SALEM TELEPHONE COMPANY

PSC 2
Section G
Second Revised Sheet 3
Canceling First Revised Sheet 3

PAYSTATION SERVICE

G.1.3 RULES AND REGULATIONS (Continued)

3. The customer shall be responsible for the installation, operation and maintenance of any paystation instrument used in connection with this service.
4. Requests to Directory Assistance Service originated from paystations will be charged the applicable rate of the Directory Assistance Service Provider.
5. Directory listings may be provided under the regulations that govern the furnishing of listings for business customers.
6. Coin-free operator and emergency 911 access must be available from all paystations.
7. One directory will be distributed to the customer without charge for each paystation business exchange line.
8. The customer is responsible for the provision of booths, shelves, directories and all other ancillary equipment.
9. The customer shall be responsible for the payment of charges for all local and toll messages originating from or accepted at this type of service, including any Directory Assistance Calls. The Company shall not be liable for shortages of coins collected and deposited at the customer's paystation instrument.
10. The Company reserves the right to disconnect service when the customer does not comply with the F.C.C. and state rules and regulations related to paystation service and equipment.
11. The Multiline Business Subscriber Line Charge, found in the interstate access tariff, is applicable to all paystation access lines.

(N)

(N)

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DIRECTOR, RATES & RESEARCH DIV

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GENERAL SUBSCRIBER SERVICES TARIFF

SALEM TELEPHONE COMPANY

PSC 2
Section G
First Revised Sheet 4
Canceling Original Sheet 4

G.1.4 RATES AND CHARGES

	<u>Monthly Rate</u>
1. Paystation Access Line ¹	Business One-Party local rate shall apply
2. Coin Supervision	\$2.21
	<u>Coin Rate²</u>
3. Each outgoing local message	\$ 0.10

¹ Installation, move and change charges will be those applicable to business service.

² This rate will be detariffed effective October 6, 1997.

(N)

(N)

PUBLIC SERVICE COMMISSION
OF KENTUCKY
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DIRECTOR, RATES & RESEARCH DIV

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BY: Michael A. Pandow, President

GENERAL SUBSCRIBER SERVICES TARIFF

SALEM TELEPHONE COMPANY

PSC 2
Section G
First Revised Sheet 5
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Material previously found on this page has been deleted.

PUBLIC SERVICE COMMISSION
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PURSUANT TO 807 KAR 5:011.
SECTION 9 (1)

BY: Phyllis Lanning
DIRECTOR, RATES & RESEARCH DIV

(D)

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BY: Michael A. Pandow, President

GENERAL SUBSCRIBER SERVICE TARIFF

Salem Telephone Company

PSC 2
Section H
First Revised Sheet 1

DIRECT INWARD DIALING SERVICE

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PUBLIC SERVICE COMMISSION
OF KENTUCKY
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MAY 01 1995

PURSUANT TO 807 KAR 5011,
SECTION 9 (1)

BY *Donald R. Brown*
FOR THE RECORD DURING THE HEARING

Issued: March 31, 1995

Effective: May 1, 1995

By: Donald R. Brown, President

GENERAL SUBSCRIBER SERVICE TARIFF

Salem Telephone Company

PSC 2
Section H
Original Sheet 2

H.1 Direct-Inward-Dialing (DID) Service

H1.1 Rules and Regulations

- A. DID service permits call incoming to a P.B.X. Line from the network to reach a specific station line number without the assistance of an attendant. DID service is provided subject to the availability of facilities and may be furnished from the central office which regularly services the area in which the customer is located or from a foreign central office equipped to provide DID service subject to the appropriate Company intra and interexchange rates.
- B. Rates are in addition the rates show elsewhere in this and other Company tariffs for the services and equipment with which this offering is associated.
- C. The service includes central office switching equipment necessary for in-dialing from the network directly to station lines associated with customer premises switching equipment.
- D. The service must be provided on all trunks in a group arranged for inward service. each truck group shall be considered a separate service. Grouping Service will not be provided between separate trunk groups.
- E. Facilities and operational characteristics of interface signals between the Company-provided connection arrangements and the customer-provided switching equipment must conform to the rules and regulations the Company considered necessary to maintain proper standards of service.
- F. One primary directory listing will be furnished without charge for each separate trunk group. Additional listings can be obtained as specified in section F of this tariff.
- G. The customer shall be responsible for providing interception of calls to vacant and nonworking assigned DID numbers by means of attendant intercept or recorded announcement service.
- H. DID numbers are provided in blocks consisting of a minimum of 20 consecutive numbers which may be assigned to station lines or reserved for future use at rates specified herein. The Company does not guarantee to provide a number block. The Company will be responsible for interception and administration of reserved numbers.

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BY: *Charles C. Cook*
FOR THE PUBLIC SERVICE COMMISSION

GENERAL SUBSCRIBER SERVICES TARIFF

SALEM TELEPHONE COMPANY

PSC 2
Section H
First Revised Sheet 3
Canceling Original Sheet 3

H.1 Direct-Inward-Dialing (DID) Service (Continued)

- I. The assignment of the telephone numbers and the sequence of numbers assigned to a DID service is determined by the Company based on the rules established in FCC order 00-104. The customer may request a sequential block of numbers to be placed into service at a later date. Non-Recurring Charges for DID numbers may apply to recover the cost of reserving the numbers. Reserved numbers can only be held for a maximum of six months. After six months, the reserved numbers must be placed into service for that specific customer or the numbers will be categorized as available for use by other customers.

(N)
|
(N)

H1.2 Rates and Charges

A. Direct-Inward Dialing (DID) Charges

1. Group of 20 Working Numbers (1)	Installation Charge	Monthly Rate
(a) Working Numbers, each group of twenty	\$ 480.00	\$ 3.40
2. DID One-Way Inward Trunk Termination in Central Office		
(a) Each	Note (2)	Note (2)
3. Dual Tone Multifrequency (DTMF) Option (3)		
(a) Each Trunk – Additional to H1.2.A.2 above		\$ 7.50

(D)
(D)

- Notes: (1) The Installation Charge applies to the first group of DID numbers assigned to a customer per occasion. These rates and charges are applicable in addition to the rates and charges for the provision of P.B.X. trunks and associated equipment and service.
- (2) Applicable P.B.X. rates per section C.
- (3) These options provide faster signaling on DID trunks. The choice of pulsing alternative depends on the customer's premise equipment.

ISSUED: October 25, 2002

EFFECTIVE: November 25, 2002

BY: Paul E. Pederson, Vice President

GENERAL SUBSCRIBER SERVICES TARIFF

SALEM TELEPHONE CO., INC
Kentucky

Exchange(s) All
PSC 2
Section i
First Revised Sheet 1
Cancels Original Sheet 1


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ISSUED: August 18, 2015
EFFECTIVE: September 3, 2015


BY: Joel Dohmeier, Vice-President



GENERAL SUBSCRIBER SERVICES TARIFF

SALEM TELEPHONE CO., INC.
Kentucky

Exchange(s): All
PSC: 2
Section: 1
First Revised Sheet: 2
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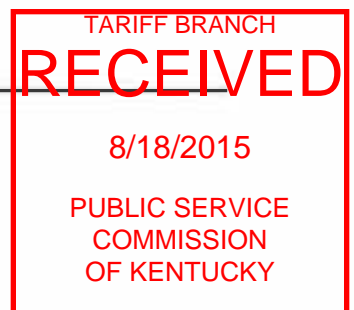
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EFFECTIVE: September 3, 2015

Joel P. Dohmeier
BY: Joel Dohmeier, Vice-President



GENERAL SUBSCRIBER SERVICES TARIFF

SALEM TELEPHONE CO., INC.
Kentucky

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Joel P. Dohmeier
BY: Joel Dohmeier, Vice-President

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8/18/2015
PUBLIC SERVICE
COMMISSION
OF KENTUCKY

GENERAL SUBSCRIBER SERVICES TARIFF

Salem Telephone Company

PSC 2
Section J
Original Sheet 1

KEY AND PUSHBUTTON TELEPHONE SERVICE

Contents	Sheet No.
J.1 Preface	2
J.1 Conditions	3
J.2 Moves and Changes	3
J.3 Charges	4
J.4 Installation	4

PUBLIC SERVICE COMMISSION
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MAR 30 1983

By: *W. H. D. Butler*
Issued under authority K.P.S.C. No _____

General Manager
PURSUANT TO 807 KAR 5:011,
SECTION 9 (1)
dated January 1, 1983
BY: *[Signature]*

GENERAL SUBSCRIBER SERVICES TARIFF

Salem Telephone Company

PSC 2
Section J
Original Sheet 2

PREFACE

Effective January, 1, 1983, pursuant to the conditions imposed by the FCC's orders in Docket 20828, any customer premises equipment, as defined by the FCC, offered within this KEY AND PUSHBUTTON TELEPHONE SERVICE Tariff shall be provided by the Company for use with new or existing service only so long as such equipment is available from the Company inventory, except as otherwise permitted by the FCC and the Public Service Commission.

The Company shall continue to provide maintenance for Company provided customer premise equipment subject to the availability of replacement parts and equipment.

The use and provision of Company provided customer equipment remains subject to the regulations of filed tariffs.

PUBLIC SERVICE COMMISSION
OF KENTUCKY
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By: *William G. Butler*
Issued under authority K.P.S.C. No _____

General Manager
dated January 1, 1983 by: *William G. Butler*

PURSUANT TO 807 KAR 5:011,
SECTION 9 (1)

GENERAL SUBSCRIBER SERVICES TARIFF

Salem Telephone Company

PSC 2
Section J
Original Sheet 3

J.1 Conditions

J.1.1 All telephones associated with a key telephone installation, normally are located in the same building, except that intercommunications between main and extension station may involve different buildings. A telephone system or multi-button telephones may be provided in different buildings whenever, in the judgement of the company, satisfactory service can be furnished.

J.1.2 Station bells, individual or common, within ringer limitation, required for the satisfactory operation of a key telephone system are provided without additional charge. Extension bells are provided at the rates applicable for such equipment.

J.1.3 Keyless telephones may be bridged to any line of a Key Telephone System. The number of telephones which may be connected to a line either directly or by key operation is limited to such number as in the judgement of the company will not interfere with efficient telephone service.

J.1.4 Suitable commercial power including outlets, which may be required for the operation of the power equipment associated with key telephone system, shall be furnished by the subscriber.

J.1.5 When a customer requests service features other than those regularly available, additional charges based on costs incurred will apply.

J.1.6 All installation charges quoted in this section of the tariff are in addition to service connection charges in Section D.

J.1.7 Monthly charges for key telephone sets in this section of the tariff take the place of extension charges in Section M.

J.2 Moves and Changes

J.2.1 Any rearrangement of station features that do not require changing or relocating the key system instrument will be charged at rates applicable in Section D of the tariff.

J.2.2 Any moves or rearrangements which involved changing or relocation of the key system instrument, but does not involve calling will be charged at rates applicable in Section D, except that move and change charges on this section will apply in place of equipment work charges impressed in Section D.

J.2.3 Any moves or rearrangements which involve changing or relocation of the key system instrument and do involve additions

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COMMONWEALTH OF KENTUCKY
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General Manager SECTION 9(1)
dated January 1, 1983

GENERAL SUBSCRIBER SERVICES TARIFF

Salem Telephone Company

PSC 2
Section J
2nd. Revised Sheet 4

rearrangement of existing cabling will be charged as though it were a new station.

J.3 Charges

Rates:	Monthly Rate
J.3.1 Single Trunk	14.56
J.3.2 Multiple Trunks in Rotary	18.31
J.3.3 Tel-Touch calling service each trunk	Sec. "M"

D

PUBLIC SERVICE COMMISSION
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JAN 1 1988

PURSUANT TO 207 KAR 5:011,
SECTION 9 (1)

BY: George L. Lister
PUBLIC SERVICE COMMISSION MANAGER

Issued: January 1, 1988

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By: William D. Butler

General Manager

GENERAL SUBSCRIBER SERVICES TARIFF

Salem Telephone Company

PSC 2
Section K
Original Sheet 1

PBX AND PABX SERVICE

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K.1 General	3

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General Manager SECTION 8 (1)
dated January 1, 1983 *[Signature]*

GENERAL SUBSCRIBER SERVICES TARIFF

Salem Telephone Company

PSC 2
Section K
Original Sheet 2

PREFACE

Effective January, 1, 1983, pursuant to the conditions imposed by the FCC's orders in Docket 20828, any customer premises equipment, as defined by the FCC, offered within this PBX AND PABX SERVICE Tariff shall be provided by the Company for use with new or existing service only so long as such equipment is available from the Company inventory, except as otherwise permitted by the FCC and the Public Service Commission.

The Company shall continue to provide maintenance for Company provided customer premise equipment subject to the availability of replacement parts and equipment.

The use and provision of Company provided customer equipment remains subject to the regulations of filed tariffs.

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By: *W. William G. Butler*
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General Manager
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SECTION 9 (1)
dated January 1, 1983
BY: *[Signature]*

GENERAL SUBSCRIBER SERVICES TARIFF

Salem Telephone Company

PSC 2
Section K
Original Sheet 3

PRIVATE BRANCH EXCHANGE SERVICE

1.0 GENERAL

1.1 Standard Facilities

The rates quoted herein contemplate the use of standard equipment and apply at all business and residence locations. Special equipment and arrangements are furnished where practicable at charges, based on cost, determined in Section Mc of this Tariff.

1.2 Installation

Regular Service Connection Charges apply for the installation, moves or changes of all stations and station equipment, beyond the circuit limit of 250 ft., if not within the same building, the cost of labor and material is chargeable.

1.3 Power Equipment

Power equipment and batteries, for equipment operation, including talking, battery and ringing current, is furnished without additional charge in connection with P.B.X. or P.A.B.X and dial inter-communication systems. A charge is made for battery equipment used in connection with Manual Intercommunicating or Key Systems. Current necessary to operate the power equipment is provided by the customer at his expense and must be suitable to meet operating requirements.

1.4 Location of Stations

P.B.X, and P.A.B.X stations may be located any point on the same or other premises of a customer or on the premises of the customers agents or representatives. Stations located on the premises of the customer other than those on which the switchboard is located are offered subject to the availability of circuits and to the requirements that the customer contract for such facilities as are necessary to provide standard operation and transmission.

The station rates quoted herein are for stations located on the same premise as the private branch exchange switchboard and within 250 feet of the switchboard or main distribution terminal.

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General Manager: *[Signature]*
dated January 1, 1983

GENERAL SUBSCRIBER SERVICES TARIFF

SALEM TELEPHONE COMPANY

PSC 2
Section L
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CENTREX SERVICE

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SECTION 9 (1)

BY: Jordan C. Neal
FOR THE PUBLIC SERVICE COMMISSION

ISSUED: September 25, 1996

EFFECTIVE: October 25, 1996

BY: Michael A. Pandow, President

GENERAL SUBSCRIBER SERVICES TARIFF

SALEM TELEPHONE COMPANY

PSC 2
Section L
Original Sheet 1

CENTREX SERVICE

L.1. GENERAL

1. Centrex is a central office-based business communications service which provides capabilities similar to those offered on a Private Branch Exchange, but without requiring switching equipment on the customer's premises. Centrex integrates all of a business customer's lines into a single telecommunications system.
2. All Centrex station lines will be equipped with standard features. Additional optional features may also be selected and generally result in additional charges.

L.2. RATES AND CHARGES

1. Centrex Line Rates

- a. **Monthly Centrex Line Rates:** The following per-line Centrex rates apply for contract periods ranging from month-to-month to 60 months. The customer is required to pay for the number of months in the service period selected:

CENTREX LINE RATE SCHEDULE FOR SALEM EXCHANGE						
Number of Centrex Lines	Monthly	12 Months	24 Months	36 Months	48 Months	60 Months
2*	20.10	19.60	19.10	18.60	18.10	17.70
3-5	18.50	18.00	17.50	17.00	16.50	16.10
6-15	15.30	14.80	14.30	13.80	13.30	12.80
16-25	13.70	13.20	12.70	12.20	11.70	11.20
26-50	12.00	11.60	11.10	10.60	10.10	9.60
51-100	10.40	10.00	9.50	9.00	8.50	8.00
100+	8.80	8.40	7.90	7.40	6.90	6.40

* Rate also applies to single-line off-premise extensions to primary-site Centrex group.

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BY: Jordan C. Neal
FOR THE PUBLIC SERVICE COMMISSION

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ISSUED: September 25, 1996

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BY: Michael A. Pandow, President

CENTREX SERVICE

L.2. RATES AND CHARGES (Continued)

(N)

1. Centrex Line Rates (Continued)

- b. Service Establishment Charge Per Line:** A non-recurring service establishment charge will apply per each Centrex line established at a primary-site Centrex group location. These are the only applicable non-recurring charges for Centrex.

These rates do not include any premise work that may be required. Refer to the service charges section of this tariff for applicable premise work charges.

Number of Centrex Lines	Service Establishment Charge Per Line (Non-recurring Charge)
2 - 5 *	\$25.00
6 - 25	\$20.00
26 - 50	\$15.00
51 +	\$10.00

* Rate also applies to single-line off premise extension to primary-site Centrex group.

- c. Additions/Changes to Individual Station Features:** A non-recurring additions/changes charge will apply to each Centrex line arranged: **\$5.00 non-recurring**

(N)

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BY: Michael A. Pandow, President

CENTREX SERVICE

L.2. RATES AND CHARGES (Continued)

(N)

1. Centrex Line Rates (Continued)

d. Standard, Non-Chargeable Individual Station Features: The following are standard, non-chargeable individual station features which are included with the Centrex line rate at no charge:

- (1) Business Group Automatic Identified Outward Dialing
- (2) Call Park Features:
 - (a) Call Park - Directed
 - (b) Call Park - Local
- (3) Call Pick-Up Features:
 - (a) Call Pick-Up (non-recurring charge for reprogramming charges only)
 - (b) Call Pick-Up - Directed (non-recurring charge for reprogramming charges only)
- (4) Call Transfer - Internal Only
- (5) Centrex Repeat Dialing - Internal Only
- (6) Direct Inward Dialing (capabilities may be limited by Simulated Facilities)
- (7) Direct Outward Dialing (capabilities may be limited by Simulated Facilities)
- (8) Distinctive Ringing/Call Waiting Indication
- (9) Do Not Disturb
- (10) Intercom Dialing
- (11) 3-Way Calling
- (12) Touchtone
- (13) Voice/Data Protection

(N)

PUBLIC SERVICE COMMISSION
OF KENTUCKY
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BY: Jordan C. Neal
FOR THE PUBLIC SERVICE COMMISSION

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BY: Michael A. Pandow, President

CENTREX SERVICE

L.2. RATES AND CHARGES (Continued)

(N)

1. Centrex Line Rates (Continued)

e. Optional, Non-Chargeable Individual Station Features: The following are optional, non-chargeable individual station features which may be added to a Centrex line at no charge:

- (1) Call Forwarding Features:
 - (a) Call Forwarding - All Calls (Variable)
 - (b) Call Forwarding - Busy Line
 - (c) Call Forwarding - Don't Answer
 - (d) Call Forwarding - Incoming Only [Option available with (a)-(c)]
 - (e) Call Forwarding - Within Group Only [Option available with (a)-(c)]
- (2) Call Hold
- (3) Caller Identification-Number - Internal Only
- (4) Call Transfer - Attendant
- (5) Call Waiting Features:
 - (a) Call Waiting (Terminating) (may include Cancel Call Waiting)
 - (b) Call Waiting - Incoming Only (may include Cancel Call Waiting)
- (6) Class of Service Restrictions:
 - (a) Fully-Restricted Line
 - (b) Semi-Restricted Line
- (7) Off-Premises Station (appropriate Centrex line rates will apply)
- (8) Single-Digit Dialing
- (9) Speed Call 8 (customer changeable)

2. Discount Package Plan: A Centrex customer subscribing to multiple optional, chargeable individual station features is eligible to participate in the Discount Package Plan. The Discount Package Plan applies to those optional line features described in Sections 3 and 5:

<i>Number of Features Subscribed to Per Centrex Line</i>	<i>Number of Features Included When Purchasing Multiple Individual Station Line Features</i>
---	---

Greater than or equal to 3 features 1 feature of same or lesser value included
 Greater than or equal to 6 features 2 features of same or lesser value included
 Greater than or equal to 9 features 3 features of same or lesser value included
 Greater than or equal to 12 features 4 features of same or lesser value included

(N)

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SECTION 9 (1)

BY: Michael A. Pandow, President

BY: Jordan C. Neal
FOR THE PUBLIC SERVICE COMMISSION

CENTREX SERVICE

L.2. RATES AND CHARGES (Continued)

(N)

3. Optional, Chargeable Individual Station Features: The following are optional, chargeable individual station features which may be provisioned on any Centrex line at the established monthly tariff rates:

- a. Call Transfer - Individual - All Calls \$.30 per line
- b. Class of Service Restrictions:
 - (1) Toll Restriction \$.30 per line
 - (2) Code Restriction & Diversion \$.30 per line
 - (3) Outgoing Call Screening \$.30 per line
- c. Direct Connect Service (a/k/a Hot Line) \$.30 per line
- d. Manual Line Service \$.30 per line
- e. Night Service \$.30 per line
- f. Warm Line \$.30 per line
- g. Advanced Calling Services:
 - (For availability and conditions, see Company's Advanced Calling Services Tariff)
 - (1) Caller ID - Basic - External 25% off ACS Tariff Rates
 - (2) Other ACS Services 25% off ACS Tariff Rates
(excludes Call Trace and Caller ID-Deluxe)
 - (3) Caller ID - Deluxe
(For rate, see Company's Advanced Calling Services Tariff)
 - (4) Call Trace
(For rate, see Company's Advanced Calling Services Tariff)
- h. Attendant Camp-On \$1.00 per line
- i. Call Forwarding - Remote Activation \$1.00 per line
(Add-on to Call Forwarding)
- j. Call Waiting Features:
 - (1) Call Waiting - Dial \$1.00 per line
 - (2) Call Waiting - Originating \$1.00 per line
- k. 6-Way Calling or Conference-Attendant \$3.00 per line
- l. Speed Calling 30-Code (customer changeable) \$1.00 per line

(N)

PUBLIC SERVICE COMMISSION
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PURSUANT TO 807 KAR 5.011,
SECTION 9 (1)

BY: Jordan C. Neel
FOR THE PUBLIC SERVICE COMMISSION

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BY: Michael A. Pandow, President

GENERAL SUBSCRIBER SERVICES TARIFF

SALEM TELEPHONE COMPANY

PSC 2
Section L
Original Sheet 6

CENTREX SERVICE

L.2. RATES AND CHARGES (Continued)

(N)

4. **Optional, Chargeable Features Associated with Groups of Lines or Centrex Systems:** The following are optional, chargeable features/services which may be provisioned on Centrex Groups of Lines or Centrex Systems at the established tariff rates:

- a. Account Codes *
- b. Authorization Codes *
- c. Automatic Route Selection Features:
 - (1) Automatic Route Selection *
 - (2) Time-of-Day/Day-of-Week Routing Control *
 - (3) Expensive Route Warning Tone *
 - (4) Outgoing Queuing *
- d. Business Group Dialing Plan:
 - (1) Standard Dialing Plan No Charge
 - (2) Customized Dialing Plan \$80.00 non-recurring
- e. Centralized Attendant Service *
- f. Centrex Complex *
- g. Customer Control *
- h. Main Satellite Service *
- i. Music/Message on Hold:
 - (1) Standard Music Audio (audio source resides at telco) \$25.00 per month
 - (2) Custom Music/Message Audio \$50.00 per month
(audio source resides at telco)
 - (3) Custom Music/Message Audio \$25.00 per month
(audio source resides at customer) + line/trunk circuit tariff rate
- j. Special Customer Provided Equipment (CPE) Interface Circuits:
 - (1) Code Calling \$5.00 + line/trunk circuit tariff rate
 - (2) Improved Radio Paging \$5.00 + line/trunk circuit tariff rate
 - (3) Loudspeaker Paging \$5.00 + line/trunk circuit tariff rate
 - (4) Paging Access \$5.00 + line/trunk circuit tariff rate
 - (5) Recorded Telephone Dictation \$5.00 + line/trunk circuit tariff rate
- k. Special Intercept Announcement:
 - (1) Standard Announcement (audio source resides at telco) \$25.00 per month
 - (2) Customer Worded Announcement \$50.00 per month
(audio source resides at telco)
 - (3) Customer Worded Announcement \$25.00 per month
(audio source resides at customer) + line/trunk circuit tariff rate
 - (4) Changes to Customer Worded Announcement \$30.00 non-recurring
- l. Station Message Detail Recording *

* Rate will be derived from actual cost and filed with the Commission for approval when the Telephone Company receives a request.

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CENTREX SERVICE

L.2. RATES AND CHARGES (Continued)

(N)

5. Hunting Service

- a. **Optional, Chargeable Hunting Arrangements:** The following are optional, chargeable hunting arrangement features/services which may be provisioned with Centrex Service at the established rates:

	Per Line in Hunt Group	Non-Recurring Charges
(1) Circle Hunting *	\$.50	\$10.00 per hunt group
(2) Regular Hunting *	\$.50	\$10.00 per hunt group
(3) Preferential Hunting *	\$ 1.00	\$10.00 per hunt group
(4) Series Completion *	\$.50	\$10.00 per hunt group
(5) Uniform Call Distribution *	\$ 1.00	\$10.00 per hunt group
b. Changes to Hunting Group Arrangements/patterns (Additional Lines/Change Hunting Order)		\$10.00 non-recurring
c. Hunt Group Options:		
(1) Queuing for Hunt Group	\$ 5.00	each queue slot/monthly
(2) Delay Announcements for Queued Calls:		
(a) Standard Announcement (audio source resides at telco)		\$25.00 per month
(b) Customer Worded Announcement ** (audio source resides at telco)		\$50.00 per month
(c) Customer Worded Announcement ** (audio source resides at customer)		\$25.00 per month + line/trunk circuit tariff rate
(d) Changes to Customer Worded Announcement		\$30.00 non-recurring
(3) Stop Hunt/Make Busy		
(a) Access Code Activation		\$.70 per line per month
(b) Key/Switch Activation		\$6.50 per circuit per month

* Features are included in the Discount Package Plan.

** More than one announcement per UCD group will be charged on an individual case basis.

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CENTREX SERVICE

L.2. RATES AND CHARGES (Continued)

(N)

6. Simulated Facility Groups (SFGs):

a. Simulated Facility Group Arrangements:

	<u>Monthly Rate</u> Business One-Party Tariff Rate	<u>Non- Recurring Charge</u> N/A
(1) Each Simulated Facility (OutWATS, INWATS)		N/A
(2) Rearrangements and changes to Simulated Facilities and routing patterns	N/A	\$15.00

- b. Normal OutWATS rates (measured time or full business day) will be charged for OutWATS calls.
- c. Normal INWATS rates will be charged for INWATS calls.
- d. Normal Tie Facility rates will be charged for the use of tie facilities.

L.3. REGULATIONS AND CONDITIONS

- 1. A Centrex customer must have a minimum of two Centrex lines terminating to a primary customer site.
- 2. The minimum charge period for services provided under this tariff shall be for one month except when the provision of the service requires the construction of additional facilities and/or equipment. The customer will be required to pay all or a portion of the construction and installation charges and/or contract for service beyond the minimum service period in an arrangement agreeable to both the Telephone Company and the customer.

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CENTREX SERVICE

L.3. REGULATIONS AND CONDITIONS (Continued)

(N)

3. Centrex is offered subject to the availability of outside plant and/or Central Office facilities. Individual feature availability may differ by exchange.
4. One directory listing is provided without charge for each Centrex line.
5. The customer may choose to pay for the service on a month-to-month basis or under a service contract plan. A month-to-month customer may, at any time, convert to a service contract plan by paying the applicable service period plan rate currently in effect.
6. The monthly rate for customers choosing the service period plan is guaranteed against telephone company initiated changes during the selected service contract period.
7. **Subsequent line additions/deletions to the original service contract period are stipulated as follows:**
 - a. Subsequent additions will be rated under a new contract or added to an existing contract, based upon the remaining period of the initial contract. If the line addition causes the customer's total Centrex line count at the primary customer location to exceed the threshold of the line count previously contracted, all lines will be billed at the rate for the larger line count.
 - b. Subsequent line deletions, resulting in reductions equal to or exceeding 30% of the initial quantity of lines under contract, will be considered a termination liability and treated as specified in paragraph C8 below. If the reduction causes the total number of lines to fall into a different line size group, all remaining lines will be billed at rates for the smaller line size group.

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CENTREX SERVICE

L.3. REGULATIONS AND CONDITIONS (Continued)

(N)

8. Termination Liabilities shall be treated as follows:

- a. If the service is canceled by the customer after installation of the service, but prior to the completion of the service period, the customer shall be obligated to pay a termination liability charge. The charge is calculated by multiplying the monthly rate by the remaining months in the contract period times fifty percent.
- b. A customer who reduces the quantity of Centrex lines under contract has the following options for the duration of the contract period:
 - 1. Continue to pay an amount equal to the monthly rate for the number of Centrex station lines that are disconnected under contract, or
 - 2. Pay termination charges as described in a. above on the number of Centrex station lines disconnected.

- 9. All exchange lines in a Centrex Group must have the same billing arrangement, either flat-rate or measured service (where offered).
- 10. Intercom calls between lines in a Centrex Group are not subject to local measured service.
- 11. When used with Call Forwarding or Call Transfer, the Centrex customer is responsible for the payment of the applicable toll charge for each billable call connected over the public network between the Centrex station and the station at which the call is answered. The charge is applicable to each call answered, including the Call Forwarding set-up call. It also applies to collect and person-to-person calls, which may be refused at the answering station.
- 12. This tariffed Centrex service does not include terminal equipment on the customer's premises. Terminal equipment may be covered under a separate tariff, contract, or may be provided by the customer.
- 13. Unless specifically exempted, Centrex service shall be subject to all general regulations applicable to the provision of service by the telephone company as stated in the general tariff.
- 14. It is at the Company's discretion to offer temporary suspension of Centrex Service.

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CENTREX SERVICE

L.4. DEFINITIONS:

(N)

The following definition section defines all standard and optional features which either are or may be provided as a part of the Centrex service.

The following are standard, non-chargeable individual station features which are included with the Centrex line rate at no charge:

1. **Business Group Automatic Identified Outward Dialing**
Business Group Automatic Identified Outward Dialing provides identification of the calling line or the Centrex Group billing/pilot number on billable calls directed to the public network.
2. **Call Park Features:**
 - a. **Call Park - Directed**
Call Park - Directed allows a Centrex user to park (or store) a call against any directory number within the business group and unpark (or retrieve) the call from any other directory number within the business group.
 - b. **Call Park - Local**
Call Park - Local allows a Centrex user to park (or store) a call against his/her directory number within the business group and unpark (or retrieve) the call from any other directory number within the business group.
3. **Call Pick-Up Features:**
 - a. **Call Pick-Up**
Call Pick-Up enables a station user to answer a call that is ringing at another station within the Centrex Group by dialing an access code.
 - b. **Call Pick-Up - Directed**
Call Pick-Up - Directed enables a station user to answer a call that is ringing at another station within the Centrex Group by dialing an access code and the ringing station number.

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CENTREX SERVICE**L.4. DEFINITIONS (Continued)**

(N)

4. Call Transfer - Internal Only

Call Transfer - Internal Only allows a station user to transfer calls to another station within the Centrex Group by flashing the switchhook and dialing the transfer-to number.

5. Centrex Repeat Dialing - Internal Only

Centrex Repeat Dialing - Internal Only allows the customer to automatically redial the last intercom number dialed. When the recalled telephone number is busy, the Company's equipment will make repeated attempts to establish the call for a thirty (30) minute period beginning with the customer's activation.

6. Direct Inward Dialing

Direct Inward Dialing allows Centrex station users to directly receive incoming calls without the assistance of an attendant.

7. Direct Outward Dialing

Direct Outward Dialing enables Centrex station user to call outside the Centrex Group directly without the assistance of an attendant.

8. Distinctive Ringing/Call Waiting Indication

Distinctive Ringing/Call Waiting Indication allows a Centrex station user to listen to the cadence of the ringing pattern or Call Waiting tone to determine whether a call is coming from within the business or from outside the business. Distinctive Ringing and Call Waiting tones are applied under the following conditions: 1) Pattern A: (normal ringing and Call Waiting tones) is used with intercom calls. These are internal calls that originate within the business; 2) Pattern B: (two short rings or Call Waiting tones) is used with Direct Inward Dialing calls. These are incoming calls that originate outside the business. Pattern B is also used for calls completed by way of the attendant and calls incoming from a tie facility; 3) Pattern C: (short-short-long ringing or three short Call Waiting tones) is used with Dial Call Waiting, Call Waiting-Originating, and Night Service calls.

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CENTREX SERVICE

L.4. DEFINITIONS (Continued)

9. **Do Not Disturb**

Do Not Disturb allows a station user to prevent incoming calls from ringing at his/her station by diverting them to a tone or recorded announcement. This feature can be offered with a Personal Identification Number (PIN) override option that selected callers can dial to override Do Not Disturb.

10. **Intercom Dialing**

Intercom Dialing allows Centrex station users to call other stations within their Centrex Groups by dialing abbreviated codes.

11. **3-Way Calling**

3-Way Calling allows a station user to add a third party to an existing call, and thus enables a simultaneous conference between parties at multiple locations.

12. **Touchtone**

Where Central Office facilities are available, a type of high-speed address signaling (dialing) in which buttons in a bank of twelve can be depressed to give one of a group of audio tone pairs for signaling directly over the circuit.

13. **Voice/Data Protection**

Voice/Data Protection allows a station user to inhibit intrusion features such as Call Waiting and Operator Verification which are directed to that line when it is busy.

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CENTREX SERVICE

L.4. DEFINITIONS (Continued)

The following are optional, non-chargeable individual station features which may be added to a Centrex line at no charge:

14. Call Forwarding Features:

- a. **Call Forwarding - All Calls (Variable)**
Call Forwarding - All Calls (Variable) enables a station user to divert all incoming calls to another directory number. Activation, deactivation and the forward-to destination are controlled by the station user.
- b. **Call Forwarding - Busy**
Call Forwarding - Busy causes all calls to be redirected to an alternate station when the called station is busy.
- c. **Call Forwarding - Don't Answer**
Call Forward - Don't Answer allows all calls that terminate to a user's station to be redirected to an alternate station after a predetermined number of rings.
- d. **Call Forwarding - Incoming Only (Add-on to Call Forwarding)**
Call Forwarding - Incoming Only is an option that can be used with any of the Call Forwarding features (Call Forwarding - All Calls (Variable), Busy, and Don't Answer) and allows only incoming calls (calls that originate outside the Centrex Group) to be forwarded. Calls from within the group or a private facility are not forwarded.
- e. **Call Forwarding - Within Group Only (Add-on to Call Forwarding)**
Call Forwarding - Within Group Only is an option that can be used with any of the Call Forwarding features (Call Forwarding Variable, Don't Answer, and Busy Line) and restricts call forwarding to only directory numbers within the same Centrex group, thus preventing the station user from forwarding calls outside the Centrex group.

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CENTREX SERVICE

L.4. DEFINITIONS (Continued)

(N)

15. Call Hold

Call Hold allows a station user to place a call on hold in order to initiate a second call, answer a waiting call, consult privately with another party, or return to the previously held call.

16. Caller Identification-Number - Internal Only

Caller Identification-Number - Internal Only allows for the display of the calling party's telephone number (intercom number) on calls made within the Centrex Group. This feature requires a special customer-provided display device which may be either attached to the telephone or built into the telephone. Caller Identification-Basic - External (calls from outside the Centrex Group) can be subscribed to at rates established in this tariff.

17. Call Transfer - Attendant

Call Transfer - Attendant allows members of a customer group, who do not have station-controlled call transfer capability, to transfer calls with the aid of the attendant. During a call incoming to the customer group via direct distance dialing, the called party can reach the attendant to request the transfer by flashing and dialing the access code to the attendant. The attendant can only transfer the incoming call to another station within the customer group.

18. Call Waiting Features:**a. Call Waiting (Terminating)**

Call Waiting provides a burst of tone to inform a station user with a call already in progress that another call is waiting to be answered. The station user may answer the waiting call by hanging up or flashing the switchhook. **This feature may include Cancel Call Waiting.**

b. Call Waiting - Incoming Only

Call Waiting - Incoming Only gives the Centrex user a call waiting tone only for calls incoming to his/her group from outside the business. All other calls receive busy tone, and no call waiting tone is provided to the called party. **This feature may include Cancel Call Waiting.**

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CENTREX SERVICE**L.4. DEFINITIONS (Continued)**

(N)

19. Class of Service Restrictions:**a. Fully-Restricted Line**

A Fully-Restricted Line is prevented from making calls to and/or receiving calls from stations outside the Centrex Group. It is also prevented from making calls to and/or receiving calls from the attendant, thereby denying it indirect access to/from outside the Centrex Group. Blocked calls may be routed to reorder tone or a recorded announcement.

b. Semi-Restricted Line

A Semi-Restricted Line is prevented from making calls to and/or receiving calls from stations outside the Centrex Group. It may, however, make and/or receive outside calls indirectly via the attendant, Call Forwarding, Call Transfer, and Call Pick-Up features. Blocked calls may be routed to reorder tone or a recorded announcement.

20. Off-Premises Stations

Off-Premises Stations enable a secondary business location to access the same Centrex features and services as the main business location. The secondary locations must be served by the same Digital Central Office as the primary location. Appropriate Centrex line rates will be applied to Off-Premises Stations.

21. Single-Digit Dialing

Single-Digit Dialing permits a Centrex station user to reach a line or facility, or to access a feature by dialing a single-digit code. The Single-Digit Dialing codes are shared by all users in a Centrex Group and are preprogrammed by the Telephone Company.

22. Speed Calling 8-Code (Customer Changeable)

Speed Calling 8-Code enables a station user to call a list of up to 8 preselected directory numbers by dialing one-digit codes instead of the directory numbers. This list may be programmed from the Centrex user's telephone set.

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CENTREX SERVICE**L.4. DEFINITIONS (Continued)**

The following are optional, chargeable individual station features which may be provisioned on any Centrex line at established tariff rates:

23. Advanced Calling Services

Advanced Calling Services are offered as optional, chargeable features and are outlined in the Advanced Calling Services' section of this Company's tariff. Advanced Calling Services are a group of features which allow customers to efficiently manage the call flow generated over exchange access lines. The rates for Advanced Calling Services for Centrex users are defined in this Centrex tariff.

24. Attendant Camp-On

Attendant Camp-On allows an attendant attempting to transfer a call to a busy station within the Centrex Group to place the call in waiting until the station becomes available. The busy station receives a special call waiting indication and may either flash the switchhook or hang up to answer the camped-on call.

25. Call Forwarding - Remote Activation

Call Forwarding - Remote Activation allows the Centrex user to activate and deactivate Call Forwarding from any location.

26. Call Transfer - Individual - All Calls

Call Transfer - Individual - All Calls allows the Centrex user to transfer any established call to another person. Calls may be transferred to other parties both within and outside the business. The Centrex user may transfer a call by flashing the switchhook and dialing the station to which the call is to be transferred. When the Centrex user hangs up, the call will be transferred. In addition, this feature may be used to transfer calls to Tie Facilities.

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(N)

(N)

CENTREX SERVICE

L.4. DEFINITIONS (Continued)

(N)

27. Call Waiting Features:

a. Call Waiting - Dial

Call Waiting - Dial allows the Centrex user to dial a special code prior to calling another station in the Centrex Group and cause a Call Waiting tone to be applied to the station if it is busy (regardless of whether it has Call Waiting). Once alerted, the station called can either flash the switchhook or hang up to answer the waiting call.

b. Call Waiting - Originating

Call Waiting - Originating allows the Centrex user to automatically apply Call Waiting tones whenever he/she calls another station in the Centrex Group and the line is busy, even if the station called does not have the Call Waiting feature. Once alerted, the station called can either flash the switchhook or hang up to answer the waiting call. In contrast to Dial Call Waiting, this feature does not require the Centrex user to dial an access code prior to making the call.

28. Class of Service Restrictions:

a. Toll Restriction

Toll Restriction blocks the completion of calls that are directed to the outside operator or to numbers outside the local calling area. Blocked calls may be routed to reorder tone, a recorded announcement or to a designated station (e.g. the attendant).

b. Code Restriction & Diversion

Code Restriction blocks the completion of calls that are directed to customer specified area codes (NPAs) and/or central office codes (NXXs). Blocked calls may be routed to reorder tone, a recorded announcement or to a designated station (e.g. the attendant).

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CENTREX SERVICE**L.4. DEFINITIONS (Continued)**

(N)

28. Class of Service Restrictions: (Continued)**c. Outgoing Call Screening**

Outgoing Call Screening blocks the completion of calls to specific directory numbers (3, 6, 7, or 10 digit basis). Blocked calls may be routed to reorder tone, a recorded announcement or to a designated station (e.g. the attendant).

29. Conference - Attendant

Conference - Attendant allows an attendant to initiate a conference call of up to six parties (including the attendant). The selection of a special Conference Attendant can be done from any subscribing station within the same customer group by dialing a specific access code.

30. Direct Connect Service (a/k/a Hot Line)

Direct Connect Service allows a station user to automatically place a call to a preselected directory number by lifting the receiver off the switchhook. No dialing is required for the calling party to reach the specified destination.

31. Manual Line Service

Manual Line Service automatically places a call to the operator when the station user lifts the receiver off the switchhook.

32. Night Service

Night Service allows calls directed to the attendant to be re-routed to predesignated station lines within the same Centrex Group when the attendant position is not staffed (i.e., evening hours, weekends).

33. 6-Way Calling

6-Way Calling allows the Centrex user to sequentially call up to five other people and add them together to make up a six-way call. The Centrex user must first dial an access code to implement this feature.

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CENTREX SERVICE

L.4. DEFINITIONS (Continued)

34. Speed Calling 30-Code (Customer Changeable)

Speed Calling 30-Code enables a station user to call a list of up to 30 preselected directory numbers by dialing one-digit codes instead of the directory numbers. This list may be programmed from the Centrex user's telephone set. In addition, Speed Calling 30 lists may be shared by multiple users within a Centrex Group. When the list is shared, only one user is allowed to change the list.

35. Warm Line

Warm Line provides a time-out option with either Direct Connect Service or Manual Line Service. The time-out interval may be set at 1 to 14 seconds. During the time-out interval, a station user will receive normal dial tone and can originate calls. However, after the time-out interval expires, a call is automatically set up and routed to the specified destination.

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CENTREX SERVICE

L.4. DEFINITIONS (Continued)

(N)

The following are optional, chargeable features/services which may be provisioned on Centrex Groups of lines or Centrex Systems at established tariff rates:

36. Account Codes

Account Codes allow the Centrex user to add an account code for allocating charges. These charges can be printed out on a report or made part of the monthly phone bill.

37. Authorization Codes

Authorization Codes allow the Centrex user to dial a special code prior to making a call and override the dialing restrictions at a particular station.

38. Automatic Route Selection Features:**a. Automatic Route Selection**

Automatic Route Selection provides a list of route choices (OutWATS, tie facilities, public carriers, direct distance dialing and foreign exchange) for each outgoing call. The routes on the list are searched sequentially and automatically for idle facilities until an idle facility is found or all route selections are determined unavailable.

b. Time-of-Day/Day-of-Week Routing Control

Time-of-Day/Day-of-Week Routing Control allows the list of facility groups over which the Automatic Route Selection feature hunts to complete a given call to be manually altered based on Time-of-Day and/or Day-of-Week considerations.

c. Expensive Route Warning Tone

Expensive Route Warning Tone provides a per-call method of cost control by giving the Centrex user a tone when a call is being routed over the most expensive facility in the group.

(N)

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SECTION 9 (1)

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FOR THE PUBLIC SERVICE COMMISSION

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EFFECTIVE: October 25, 1996

BY: Michael A. Pandow, President

CENTREX SERVICE**L.4. DEFINITIONS (Continued)**

(N)

38. Automatic Route Selection Features: (Continued)**d. Outgoing Queuing**

Outgoing Queuing allows outgoing calls to be placed into a queue and wait for an available facility when all allowed/available facilities are in use. When a facility becomes idle, the call can be made. This feature allows callers to automatically be placed in waiting for an outgoing facility on either an on-hook or off-hook basis.

39. Business Group Dialing Plan

A Business Group Dialing Plan enables a Centrex Group to have a unique dialing scheme which includes Intercom Dialing; access to an attendant, private network and/or special facilities using 1 to 5 digit codes; Single-Digit Dialing; and customized feature activation/deactivation codes. Each Centrex Group may use either a standardized or a customized Business Group Dialing Plan.

40. Centralized Attendant Service

Centralized Attendant Service provides a centralized attendant group for the business which is distributed over geographically separate switching systems. Attendants are normally located at one location and all calls requiring attendant assistance (for all locations) are routed to the attendant location.

41. Centrex Complex

Centrex Complex allows the association of multiple Centrex Groups in a single system. All Centrex Groups within the Complex share intercom calling privileges, but may have separate private facility groups or separate dialing plans.

42. Customer Control

Customer Control allows for the ability to change the operation of certain features via the attendant console. The features which may be changed are Time-of-Day/Day-of-Week Routing Control, Outgoing Queuing and Authorization Codes.

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CENTREX SERVICE**L.4. DEFINITIONS (Continued)**

(N)

43. Main Satellite Service

Main Satellite Service allows the Centrex user to tie together several business locations which may be serviced from different central office switches. All attendant services are normally provided from the "main" location, and this location is the only one with a listed directory number. Tie trunks connect all locations for intercom calling.

44. Music/Message on Hold

Music/Message on Hold provides music/message for calls put on call hold (or parked) by Centrex subscribers. The music/message and audio source may be telephone company provided or customer provided.

- a. **Standard Music Audio** - Standard Music and audio source is provided by the telephone company-Music is only available for Standard.
- b. **Custom Music/Message Audio (audio source resides at telco)** - The production of the Custom Music/Message is provided by the customer. The telephone company reserves the right to refuse any audio source equipment in or on the telephone company's premises due to physical size, electronic emissions, safety concerns, etc.
- c. **Custom Music/Message Audio (audio source resides at customer)** - The production of the Custom Music/Message is provided by the customer. The audio is located at the customer's premises and a line/trunk tariff will apply and be necessary to supply the Music/Message to the telephone company.

45. OutWATS, INWATS, and Tie Facilities:**a. OutWATS**

OutWATS is a form of Direct Distance Dialing service that allows a station user to place long distance calls to specified geographical areas at reduced rates. Each OutWATS call is screened to ensure that the call destination is within the band limits of the OutWATS station user. Simulated Facility Groups may be used to control the number of simultaneous OutWATS calls that can be made from a business.

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BY: Jordan C. Neal
FOR THE PUBLIC SERVICE COMMISSION

CENTREX SERVICE**L.4. DEFINITIONS (Continued)**

(N)

45. OutWATS, INWATS, and Tie Facilities: (Continued)**b. INWATS**

INWATS service provides the ability to receive calls which would be dialed as 800-type numbers. This allows individuals calling a business to do so without incurring toll charges. Simulated Facility Groups may be used to control the number of simultaneous INWATS calls that can be made to the business.

c. Tie Facilities

Tie Facility Access allows the Centrex user to make and receive calls to other switches via Tie Facilities. For outgoing Tie Facilities, stations in the business dial a special access code. Access to Tie Facilities can be controlled or restricted by Simulated Facility Groups.

46. Special Customer Premise Equipment (CPE) Interface Circuits:

Special CPE Interface Circuits provide access to special customer-owned equipment, such as paging equipment, code calling equipment, dictation and radio paging equipment by dialing an intercom or access code. Depending upon the customer-owned equipment used, either line circuits or trunk circuits will be required:

a. Code Calling

Code Calling allows for dial access via an access code to connect to a customer-provided signaling device using a bell or some other audible signal. During the time that the user is on the line to the device, the person called can pick up any line within the Centrex Group and dial a code to automatically connect to the user.

b. Improved Radio Paging

Improved Radio Paging allows attendants and other users to page other people in the business using radio paging equipment. Anyone receiving a page can establish a connection by dialing a code from a Centrex phone.

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BY: *Jordan C. Neal*

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BY: Michael A. Pandow, President

CENTREX SERVICE**L.4. DEFINITIONS (Continued)****46. Special Customer Premise Equipment (CPE) Interface Circuits: (Continued)****c. Loudspeaker Paging**

Loudspeaker Paging allows dial access via an access code to page someone on the business' premises. The user can use this feature when someone is on hold, but the person on hold cannot be transferred to the paging device.

d. Paging Access

Paging Access allows selected stations to have dial access to customer-provided loudspeaker paging equipment. A line or a tie-trunk is required to support the customer's paging equipment.

e. Recorded Telephone Dictation

Recorded Telephone Dictation allows the Centrex user to connect a telephone dictation machine so that users can dial an access code and dictate information.

47. Special Intercept Announcement

A Special Intercept Announcement may optionally be used to address the following conditions: a) If a Centrex station user dials a code which is not defined or assigned in the Business Group Dialing Plan, or b) If the call is restricted due to various restriction arrangements (i.e., Semi-Restricted, etc.).

48. Station Message Detail Recording (SMDR)

SMDR provides detailed call information on billable and non-billable calls made from the Centrex Group. This feature requires special equipment which must be located on the customer's premises.

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BY: Michael A. Pandow, President

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(N)

CENTREX SERVICE**L.4. DEFINITIONS (Continued)**

(N)

The following are ***optional, chargeable hunting features*** which may be provisioned with Centrex Service at established tariff rates:

49. Hunting Arrangements:**a. Circle Hunting**

Circle Hunting allows calls directed to busy stations in the middle of the hunt group to search through to the end of the hunt group and then return to the beginning of the hunt list in search of an idle station. The caller is connected to the first idle station encountered.

b. Preferential Hunting

Preferential Hunting allows any station in a Hunt Group to have its own (preferential) hunting list. If a call is made to a station with a Preferential Hunting list assigned to it, and that station is busy, the preferential list is first hunted until an idle station is found. If an idle station is not found on the preferential list, the hunt will proceed to the entire hunt group.

c. Regular Hunting

Regular Hunting or Linear Hunting is performed in a sequential fashion across all members of a Multiline Hunt Group. The search for an idle station starts with the pilot number. If the first station is busy, the group is sequentially hunted until an idle station is found. If there are no idle stations available, the caller receives a busy signal.

d. Series Completion

Series Completion is a hunting arrangement in which individual stations always have their own directory numbers and classes of service. Two different hunting arrangements can be selected with Series Completion: linear or circle.

e. Uniform Call Distribution

Uniform Call Distribution is intended to distribute calls evenly among the stations in a Hunt Group. When a caller is connected to an idle station, the location of the next station is marked as the starting point for hunting when the next incoming call is received. Once hunting begins, it proceeds in a circular manner until an idle station is found.

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BY: Michael A. Pandow, President

PURSUANT TO 807 KAR 5011,
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FOR THE PUBLIC SERVICE COMMISSION

CENTREX SERVICE**L.4. DEFINITIONS (Continued)****50. Delay Announcements for Queued Calls**

Delay Announcements can optionally be used to inform a caller that his or her call has been placed in a queue. The delay announcement can be repeated at regular intervals until an idle station becomes available.

51. Make Busy Features:**a. Make Busy**

Make Busy can be used to temporarily make a particular station in a Hunt Group appear busy to incoming callers. Make Busy causes the hunt to skip over a station during the search for an idle station.

b. Group Make Busy

Make Busy can be used to temporarily make a group of stations or an entire Hunt Group appear busy to incoming callers. Make Busy causes the hunt to skip over a group of stations during the search for an idle station and is operated via a physical switch.

52. Queuing for Hunt Groups

Queuing may optionally be used when all stations in a Hunt Group are busy. When this occurs, a call is placed into a queue. The call remains in the queue until an idle station is located. Up to ten calls can be in queue for a Multiline Hunt Group. Queuing cannot be provided for Preferential Hunt Groups or Series Completion Groups.

53. Stop Hunt

Stop Hunt allows a station user to stop the normal hunting process at a predetermined point. Activating this feature at a particular station in a Hunt Group will cause the search for an idle line to stop there.

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BY: Michael A. Pandow, President

(N)

(N)

GENERAL EXCHANGE TARIFF

SALEM TELEPHONE COMPANY
Kentucky

PSC 2
Section M
Tenth Revised Sheet 1
Cancels Ninth Revised Sheet 1

MISCELLANEOUS SERVICES

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BY: Joel Donmeier, Vice President

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PSC 2

Section M

SALEM TELEPHONE COMPANY
Kentucky

Fifth Revised Sheet 2
Cancels Fourth Revised Sheet 2

MISCELLANEOUS SERVICES

M.1 DIRECTORY ASSISTANCE

M.1.1 General

Directory Assistance Service gives customers access to telephone numbers of individuals or businesses by dialing 555-1212, 4-1-1 or 1-4-1-1.

M.1.2 Definitions

1. Local numbers are any NPA/NXXs within the customer's local calling area or home NPA.
2. National numbers are any NPA/NXXs within the United States, Canada, Puerto Rico and the U.S. Virgin Islands, but outside the customer's local calling area or home NPA.
3. Call Completion is when a customer requests that a call be completed to the number that was provided during the directory assistance call.

(D)
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(N)
(N)

M.1.3 Regulations

1. A maximum of two requested telephone numbers is allowed per call.
2. Rates will apply based on the NPA/NXX requested.
3. Charges for Directory Assistance Service for requests of a local or national number are not applicable to calls placed from coin telephones, hospitals, hotels, motels or customers whose physical, visual, or reading handicaps prevent them from using the telephone directory.

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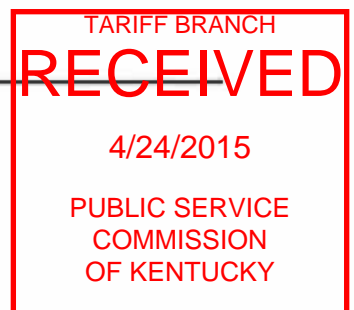
M.1.4 Rates

The following rates apply for Directory Assistance Service.

	<u>Rate</u>	
1. Local Direct Dialed, per call	\$1.20	(T) (I)
2. National Direct Dialed, per call	\$1.20	(T) (I)
3. Call Completion, per minute	\$0.20	(D) (N)

ISSUED: April 24, 2015
EFFECTIVE: May 1, 2015

BY: *Joel F. Dohmeier*
Joel Dohmeier, Vice President



GENERAL EXCHANGE TARIFF

SALEM TELEPHONE COMPANY
Kentucky

PSC 2
Section M
Second Revised Sheet 2.1
Cancels First Revised Sheet 2.1

MISCELLANEOUS SERVICES

M.2 RELOCATION FORWARDING SERVICE

(N)

M.2.1 GENERAL

Relocation Forwarding Service (RFS) is a voice only application service which allows calls sent to a telephone number programmed in the central office to automatically forward to a customer's terminating premises equipment or voice mail box. The customers premise equipment or voice mail box may be located in the same or different exchange from the call forwarding location.

M.2.2 CONDITIONS AND LIMITATIONS

1. RFS service is offered subject to availability of suitable facilities.
2. RFS is provided on the condition that the Telephone Company's facilities are able to adequately handle calls to the RFS customer without interfering with or impairing any services offered by the Telephone Company. If in the opinion of the Telephone Company, the facilities are inadequate to handle the calls to the RFS customer, the customer will be required to pay for the cost of additional services and facilities.
3. Only one call will be forwarded at one time. Another call will not be sent through until the previous call is completed
4. Customers subscribing to this service are responsible for any toll call charges between the call forwarding location and the terminating point.
5. One listing in the white and yellow page directories, covering the exchange in which the call forwarding central office is located, is provided without additional charge.
6. The minimum service period is one month.
7. RFS service is not offered where the terminating station is a coin telephone.
8. Service is not available on ported numbers or to Internet Service Providers.

M.2.3 RATES AND CHARGES

	<u>Non-Recurring Charges</u>	<u>Per Month</u>	<u>Trans. Code</u>
Relocation Forwarding, per number	(1)	75% of B1 Rate	CCBRF

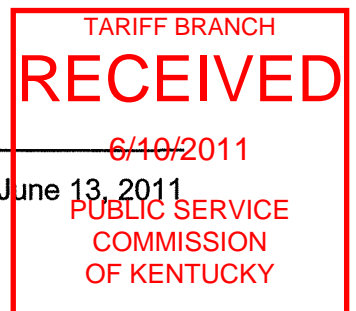
(1) Basic Service Connection Charge – Instrumentalities in place - charges apply. The rates are listed elsewhere in this tariff.

(N)

ISSUED: June 10, 2011

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BY: Joel Dohmeier, Vice - President



GENERAL EXCHANGE TARIFF

SALEM TELEPHONE COMPANY
Kentucky

PSC 2
Section M
First Revised Sheet 3
Cancels Original Sheet 3

MISCELLANEOUS SERVICES

(D)

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M.3 ROTARY LINE SERVICE

M.3.1 General

Any individual lines arranged for rotary, level hunting or similar service which allows an incoming call to a line that is called to be completed over another line by means of central office equipment will be classed as rotary lines. Lines used as trunks to PBX are not classed as rotary lines. Rotary main service is restricted to a single premise.



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EFFECTIVE: June 18, 2009

BY: Jeffrey Jung, Vice - President

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SALEM TELEPHONE COMPANY
Kentucky

PSC 2
Section M
Third Revised Sheet 4
Cancels Second Revised Sheet 4

MISCELLANEOUS SERVICES

M.3.2 Rates

The rate for a rotary line per rotary feature. NC

M.4. Suspension of Service

M.4.1 General

Suspension of Service allows local exchange service to be temporarily suspended by request of the customer. This service is provided to customers whose requirements for telephone service is less than the normal 12-month period within a year.

M.4.2 Conditions

1. Service can be temporarily suspended for a minimum of one (1) month. (D)
2. Suspension of Service is available on all one-party residence lines and up to three one-party business lines subject to the availability of facilities.
3. The customer must have at least one month of regular telephone service paid prior to the establishment of Suspension of Service.
4. The Company reserves the right to bill charges for the total number of suspended months requested prior to establishment of Suspension of Service.
5. Suspension of Service may begin and terminate on any day of the month, provided notice is given sufficiently in advance for arrangements to be made.
6. The Company will not provide installations, moves, changes, or maintenance during the period when the customer is billed at the reduced rate.
7. . (D)
(D)
(D)
8. Bills are rendered at the reduced rate at regular billing dates during the period of suspension.
9. The customer's listing will be retained in the directory.



ISSUED: January 10, 2024

EFFECTIVE: January 20, 2024

BY: Andrew Peterson, Vice-President

GENERAL SUBSCRIBER SERVICES TARIFF

SALEM TELEPHONE COMPANY
Kentucky

PSC 2
Section M
Fourth Revised Sheet 5
Cancels Third Revised Sheet 5

MISCELLANEOUS SERVICES

M.4 Suspension of Service (Continued)

M.4.2 Conditions (Continued)

- 10. The Company assumes no liability for failure of a calling party to reach the customer during the period of suspension.
- 11. The Company reserves the right to refuse suspension of service in the case of a customer whose account is delinquent.
- 12. Dial tone access will be limited to 911/E911 and the Company's Business Office.
- 13. Unless specifically exempted, Suspension of Service shall be subject to all general regulations applicable to the provision of service by the telephone company as stated in the general tariff.
- 14. (D)
(D)

M.4.3 Rates and Charges

- 1. The monthly rate will be based upon 50% of the regular rate for basic local one-party exchange service. All other local services will be zero rated except for the following:
 - a) 911/E911 applicable surcharges will be billed at the full rate.
 - b) The Federal Subscriber Line Charge will be discounted 50% per the National Exchange Carrier Association FCC Tariff No. 5, Section 4.5.5.
- 2. Non-recurring charges do not apply for reconnection to regular full service.
- 3. Personal Greeting Service

This optional service is available for customers who prefer to leave a personalized greeting for incoming calls while they are on Suspension of Service.

Monthly Rate: \$3.50



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BY: Andrew Peterson, Vice-President

GENERAL SUBSCRIBER SERVICES TARIFF

PSC 2
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Original Sheet 5.1

SALEM TELEPHONE COMPANY
Kentucky

MISCELLANEOUS SERVICES

M.5 CUSTOMIZED 911 (C911)

(N)

M.5.1 General

Customized 911 (C911) allows a customer to provide 911 Dispatch Centers (PSAP) with specific information for their PBX station telephone numbers or business lines.

M.5.2 Conditions

1. There is no charge for requesting updates to information at the PSAP.
2. A No Record Found (NRF) Charge applies when the Company receives an NRF report from the local authorities when a 911 call is placed and no 911 information was in the database. If a customer receives 3 of these, C911 will be terminated. The customer is required to provide 911 via one (1) ANI with one (1) address, per PRI T1; or via Analog line.
3. The Report Request charge applies when a customer requests a list of their E911 information from the E911 database.
4. Except where caused by the willful misconduct or gross negligence of TDS Telecom, the customer agrees to release, indemnify, defend and save harmless the Company from claims, suits, actions, damages, costs, judgments and actions of any nature or from any person related to the C911 Service provided.
5. The C911 customer agrees to indemnify and hold harmless TDS Telecom for any infringement or invasion of the right to privacy of person or persons, caused or claimed to be caused by acts or omissions of the Customer and their operation or use of C911 Service.

M.5.3 Rates

	<u>Monthly Charge</u>	<u>Non-Recurring Charge</u>
1. Initial Set-Up (per number) (not to exceed \$500)		\$1.00
2. Per Number Charge	\$0.05	
3. No Record Found Charge (per number)		\$50.00
4. Report Requests Charge		Variable

(N)

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BY: Jeff Jung, Vice-President



GENERAL SUBSCRIBER SERVICES TARIFF

SALEM TELEPHONE COMPANY
Kentucky

PSC 2
Section M
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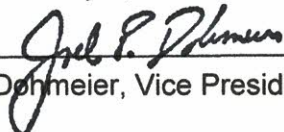
MISCELLANEOUS SERVICES

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EFFECTIVE: May 1, 2018


BY: Joel Dohmeier, Vice President

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GENERAL SUBSCRIBER SERVICES TARIFF

SALEM TELEPHONE COMPANY
Kentucky

PSC 2
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Kentucky

PSC 2
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MISCELLANEOUS SERVICES

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Joel P. Dohmeier

BY: Joel Dohmeier, Vice President

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GENERAL SUBSCRIBER SERVICES TARIFF

PSC 2
Section M

SALEM TELEPHONE COMPANY
Kentucky

Third Revised Sheet 9
Cancels Second Revised Sheet 9

MISCELLANEOUS SERVICES

M.7 OPERATOR SERVICES

(N)

M.7.1 General Description

Operator Services allow customers to complete calls within the local calling area with the assistance of an operator. The Customer dials "0" or "0+ NXX LINE" to get the operator. Charges include a per-call rate as well as a per-minute rate.

M.7.2 Definition of Calls

- A. Billed to Third Number
When the Customer dialing the Operator requests the call to be billed to a third-party. The third party will need to accept the charges before the caller and the called party can be connected.
- B. Collect Calls
When the Customer dialing the Operator requests the call to be billed to the called number.
- C. Person-to-Person
When the Customer requests the Operator to complete the call to a specific telephone number and in addition requests to speak to a specific person, department, extension of an office, etc. Once the requested person, department, extension, etc. joins the call, the Operator will connect the call.
- D. Station-to-Station
When the Customer requests the Operator to complete the call to a specific telephone number and is willing to speak to whoever answers the called number.
- E. Call Completion
When the Customer requests the Operator to complete the call to a called number. This charge is in addition to other charges that may be assessed.

M.7.3 Terms and Conditions

- A. Operator Services are available 24 hours, 7 days a week. Rates apply to any time of the day and any day of the week
- B. Qualified customers with disabilities will not be assessed the charges
- C. This service is not available on payphones.

M.7.4 Rates

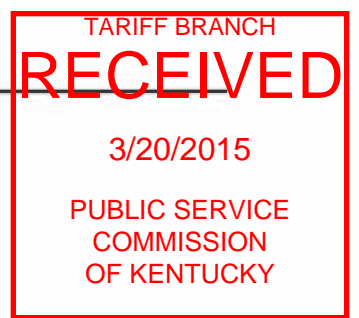
A. The rates will be assessed on a per call basis.

	<u>Rate</u>
1) Operator Assisted Call, per call	\$1.20
2) Call Completion, per minute	\$0.20

(N)

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Joel Dohmeier
BY: Joel Dohmeier, Vice President



GENERAL SUBSCRIBER SERVICES TARIFF

PSC 2
Section M
Original Sheet 10

SALEM TELEPHONE COMPANY
Kentucky

MISCELLANEOUS SERVICES

M.8 TELEPHONE NUMBER REFERRAL SERVICE

(N)

M.8.1 General

1. When customers move to a new location outside the Telephone Company's service territory, the Company provides, without a recurring charge, a message that informs the caller to a disconnected number that the number has been disconnected or changed, and that the caller should consult the directory or call the operator.

Telephone Number Referral Service will provide a service to customers whose telephone service is being disconnected and are moving to a new location outside the Company's service territory. Dialing the customer's former number results in a prerecorded message which announces the new number.

2. The non-recurring charge applies to a 90-day increment of service and can be continued for an additional 90-day period at the customer's request.
3. Customers moving to a new location outside the Company's service area will be billed in advance for this service.

M.8.2 Rates

	Transaction Code	Non-recurring Charge
1. Non-recurring charge per telephone number, per 90 days of service	TNRS	\$20.00

M.8.3 Conditions

1. Telephone Number Referral Service will be offered where facilities and conditions permit.
2. Telephone Number Referral Service may be canceled by the customer at any time during the 90-day period.

(N)

PUBLIC SERVICE COMMISSION
OF KENTUCKY
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MAR 01 2001

ISSUED: January 29, 2001

BY: Paul E. Pederson, Vice President

PURSUANT TO 807 KAR 5.011,
SECTION 9 (1)
EFFECTIVE March 1, 2001
BY: Stephen B. Bell
SECRETARY OF THE COMMISSION

GENERAL SUBSCRIBER SERVICES TARIFF

Salem Telephone Company

PSC 2
Section Mc
Original Sheet 1

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Mc. 3	Impaired Hearing Devices	3
Mc. 4	Long Cords	4
Mc. 5	Signalling Equipment	4
Mc. 6	Jacks and Plugs	4

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

MAR 30 1983

Issued: January 1, 1983

Effective: JANUARY 1, 1983 PURSUANT TO 1980 KAR 5:011,
SECTION 9 (1)

By: *[Signature]*
Issued under authority K.P.S.C. No _____

RY: *[Signature]*
General Manager
dated January 1, 1983

GENERAL SUBSCRIBER SERVICES TARIFF

Salem Telephone Company

PSC 2
Section Mc
Original Sheet 2

PREFACE

Effective January 1, 1983, pursuant to the conditions imposed by the FCC's orders in Docket 20828, any customer premises equipment, as defined by the FCC, offered within this AUXILIARY EQUIPMENT Tariff shall be provided by the Company for use with new or existing service only so long as such equipment is available from Company inventory, except as otherwise permitted by the FCC and the Public Service Commission.

The Company shall continue to provide maintenance for Company provided customer premises equipment subject to the availability of replacement parts and equipment.

The use and provision of Company provided customer equipment remains subject to the regulations of filed tariffs.

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By: *[Signature]*
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PURSUANT TO 807 KAR 5011,
General Manager SECTION 9(1)
dated January 1, 1983 *[Signature]*

GENERAL SUBSCRIBER SERVICES TARIFF

Salem Telephone Company

PSC 2
Section Mc
1st. Revised Sheet 3

AUXILIARY EQUIPMENT

Mc.1 Basic Standard Lease Instruments

D

PUBLIC SERVICE COMMISSION
OF KENTUCKY
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JAN 1 1988

PURSUANT TO 207 KAR 5:011,
SECTION 9(1)

BY: *Shays Bellie*
PUBLIC SERVICE COMMISSION MANAGER

Issued January 1, 1988

Effective: January 1, 1988

By: *William B. Butler*

General Manager

GENERAL SUBSCRIBER SERVICES TARIFF

Salem Telephone Company

PSC 2
Section Mc
1st. Revised Sheet 4

D

PUBLIC SERVICE COMMISSION
OF KENTUCKY
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JAN 1 1988

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SECTION 9(1)

BY: George A. Hill
PUBLIC SERVICE COMMISSION MANAGER

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By: William G. Butler

General Manager

GENERAL SUBSCRIBER SERVICES TARIFF

Salem Telephone Company

PSC 2
Section Mc
2nd. Revised Sheet 5

D

PUBLIC SERVICE COMMISSION
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BY: George Keller
PUBLIC SERVICE COMMISSION MANAGER

Issued: January 1, 1988

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By: William G. Butler

General Manager

GENERAL SUBSCRIBER SERVICES TARIFF

Salem Telephone Company

PSC 2

Section N

Original Sheet 1

CONNECTION WITH CERTAIN FACILITIES AND/OR EQUIPMENT OF OTHERS

Contents	Sheet No.
N.1 Regulations	2
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N.4 Entrance Facilities	5
N.5 Connection of Customer-Provided Communications Systems with Instrumentalities furnished by the Company	6
N.6 Maintenance Service Charge	6

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Issued: January 1, 1983

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By: *Wm. L. Beecher*
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PURSUANT TO 807 KAR 5:011,
General Manager SECTION 9(1)
dated January 1, 1983 *Wm. L. Beecher*

GENERAL SUBSCRIBER SERVICES TARIFF

Salem Telephone Company

PSC 2
Section N
1st. Revised Sheet 2

N.1 Regulations

Customer-provided communications systems may be used with the facilities furnished by the Company for telecommunications services as provided in this tariff. In all such cases the customer-provided communications systems will be constructed, maintained and operated as to work satisfactorily with the facilities of the Company, and to meet all published standards of the Federal Communications Commission (FCC).

Subscribers may not disconnect or remove or permit others to disconnect or remove any apparatus installed by the Company, except upon the consent of the Company.

Where telecommunications service is available under this tariff for use in connection with customer-provided communications systems, the operating characteristics of such equipment, wiring or system shall be such as not to interfere with any of the service offered by the Company. Such use is subject to the further provision that the customer-provided equipment, wiring or system does not endanger the safety of Company employees or the public; damage, require change in or alteration of, the equipment or other facilities of the Company; interfere with the proper functioning of such equipment or facilities; impair the operation of the Company's service. Upon notice from the Company that the customer-provided equipment, wiring or system is causing or is likely to cause such hazard to interference, the customer shall make such change as shall be necessary to remove or prevent such hazard or interference. The customer shall be responsible for the payment of Company charge in Section D, "Maintenance of Service Charge," for visits by the Company to the customer's premises where a service difficulty or trouble report results from customer-provided equipment, wiring or system.

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The Company shall not be responsible for the installation, operation or maintenance of any customer-provided communications systems. Telecommunications service is not represented as adapted to the use of customer-provided equipment, wiring or systems and where such are connected to the Company facilities the responsibility for telecommunications service and to the maintenance and operation of such facilities in a manner proper for such telecommunications service; subject to this responsibility, the Company shall not be responsible for (1) the through transmission of signals generated by the customer-provided equipment, wiring or systems or for the quality of, or defects in, such transmission, or (2) the reception of signals by customer-provided equipment, wiring or system.

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PURSUANT TO ORDER OF THE
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BY: *J. Geoghegan*

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By: *William D. Butler*

General Manager

GENERAL SUBSCRIBER SERVICES TARIFF

Salem Telephone Company

PSC 2
Section N
1st. Revised Sheet 3

The Company shall not be responsible to the customer if changes in the criteria outlined herein or in any of the facilities, or procedures of the Company render any customer-provided equipment or communications systems inoperable or otherwise affect its use or performance.

The Company will not be responsible for any loss or damage, nor for any impairment or failure of the service, arising from or connection with the use of facilities of customers and not caused solely by the negligence of the Company.

Where any customer-provided equipment, wiring or system is used with telecommunications service in violation of any of the provisions in this tariff, the Company will take such immediate action as necessary for the protection of its services, and will promptly notify the customer of the violation. The customer shall discontinue such use of the equipment, wiring or system or correct the violation and shall confirm in writing to the Company within 10 days, following the receipt of written notice from the Company, that such has ceased or that the violation has been corrected. Failure of the customer to discontinue such use or to correct the violation and to give the required written confirmation to the Company within the time stated above shall result in termination of the customer's service.

Customer-provided systems which serve a location which the Company considers impracticable to serve because of hazard of inaccessibility may be connected with telecommunications service by means of connecting equipment furnished by the Company.

The customer indemnifies and saves the Company harmless against claims for infringements of patents rising from combining such equipment, wiring or system with, or using it in connection with, facilities of the Company; and against all other claims arising out of any act or omissions of the customer in connection with facilities provided by the Company.

No equipment, apparatus, circuit or device not furnished by the Company shall be attached to or connected with the facilities furnished by the Company, except as provided in this Tariff. In case unauthorized attachments or connections are made, the Company shall have the right to remove or disconnect the same; or to suspend the service during the continuance of said attachments or connection; or to terminate service.

N.2 Network Protection Criteria

To protect the telecommunications network and the services furnished to the general public by the Company from harmful effects, the signal from the customer-provided communications system to the long distance

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PURSUANT TO THE
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J. Geoghegan

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General Manager

GENERAL SUBSCRIBER SERVICES TARIFF

Salem Telephone Company

PSC 2
Section N
Original Sheet 4

message telecommunications network must comply with the following minimum network protection criteria;

1. Where the customer-provided communications system is connected, the customer-provided communications systems must comply with the following criteria:

A. To prevent excessive noise and crosstalk in the network it is necessary that the power of the signal at the central office not exceed 12 db below one milliwatt when averaged over any three second interval. To permit each customer, independent of distance from the central office, to supply signal power which approximates the 12 db below one milliwatt limit at the central office, the power of the signal which may be applied by the customer-provided equipment located on the customer's premises will be specified for each customer's location, but in no case shall it exceed one milliwatt.

B. To protect other services it is necessary that the signal which is applied by the customer-provided equipment located on the customer's premises meets the following limits:

a. The power in the band from 3,995 Hertz to 4,005 Hertz shall be at least 18 db below the power of the signal as specified in N.2.1.1.

b. The power in the band from 4,000 Hertz to 10,000 Hertz shall not exceed 16 db below one milliwatt.

c. The power in the band from 10,000 Hertz to 25,000 Hertz shall not exceed 24 db below one milliwatt.

d. The power in the band from 25,000 Hertz to 40,000 Hertz shall not exceed 24 db below one milliwatt.

e. The power in the band above 40,000 Hertz shall not exceed 50 db below one milliwatt.

C. To prevent the interruption or disconnection of a call, or interference with network control signaling, it is necessary that the signal applied by the customer-provided equipment located on the customer's premises at no time has energy solely in the 2450 to 2750 Hertz bank, it must be exceed the power present at the same time in 800 to 2450 Hertz band.

2. Where the customer-provided communications system is connected the customer-provided communication system must comply with the following criteria:

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dated January 1, 1983 *[Signature]*

GENERAL SUBSCRIBER SERVICES TARIFF

PSC 2

Salem Telephone Company

Section N

Original Sheet 5

A. To prevent excessive noise and crosstalk in the network it is necessary that the power of the signal which is applied by the customer-provided equipment located on the customer's premises be limited so that the signal power at the output of the network control signaling unit (i.e., at the input of the Company line) does not exceed 9 db below one milliwatt when averaged over any three second interval.

B. To protect other services it is necessary that the signal which is applied by the customer-provided equipment located on the customer's premises meet the following limits at the output of the network control signaling unit (i.e., at the input to the Company line):

a. The power in the band from 3,995 Hertz to 4,0005 Hertz shall be at least 18 db below the power of the signal as specified above in N.2.2.1.

b. The power in the band from 4,000 Hertz to 10,000 Hertz shall not exceed 16 db below one milliwatt.

c. The power in the band form 10,000 Hertz to 25,000 Hertz shall not exceed 24 db below one milliwatt.

d. The power in the band from 25,000 Hertz to 40,000 Hertz shall not exceed 36 db below one milliwatt.

e. The power in the band above 40,000 Hertz shall not exceed 50 db below one milliwatt.

C. To prevent the interruption or disconnection of a call, it is necessary that the signal applied by the customer-provided equipment located on the customer's premises be limited so that the signal at the input to the Company line shall at no time have energy solely in the 2450 to 2750 Hertz band. If there is signal power in the 2450 to 2750 band, it must not exceed that power present at the same time in the 800 to 2450 Hertz band.

N.3 Customer-Provided Communications Systems

Customer-provided systems may be connected, at a service point of the customer, on a voice grade basis with telecommunications service furnished by the Company, through customer-provided equipment which affects such connections externally to the a Company by means of physical connection for transmitting and/or receiving. The customer-provided system shall comply with the minimum network protection criteria contained in N.2.2 and N.2.3.

PUBLIC SERVICE COMMISSION OF KENTUCKY EFFECTIVE

N.4 Entrance Facilities

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By: *[Signature]*
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General Manager BY: *[Signature]*
dated January 1, 1983

GENERAL SUBSCRIBER SERVICES TARIFF

Salem Telephone Company

PSC 2
Section N
Original Sheet 6

All connections of entrance facilities to customer-provided communication systems shall be made through connecting arrangements approved by the Company. Customer, by use of their own equipment, but only within the normal transmission characteristics of the grade of channel ordered, may not create additional channels from the channels provided for entrance facilities. The charges for entrance facilities and the connecting arrangements will be based on cost as specified in the Tariffs of the Company.

N.5 Connection of Customer-Provided Communications Systems with Instrumentalities Furnished by the Company.

The Company does not provide instrumentalities solely for use on customer-provided communications systems.

N.6 Maintenance Service Charge

The customer shall be responsible for the payment of the charges indicated in Section D "Maintenance of Service Charge," for visits by the Company to the customer's premises where a service difficulty or trouble report results from customer-provided equipment or facilities.

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By: 

General Manager

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GENERAL SUBSCRIBER SERVICES TARIFF

Salem Telephone Company

PSC 2
Section 0
Original Sheet 1

DATA SERVICE

Contents	Sheet No.
0.1 Concurrence	2
0.2 Exceptions	2

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OF KENTUCKY
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MAR 30 1983

Issued: January 1, 1983

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By: *for William E. Austin*
Issued under authority K.P.S.C. No _____

RY: *[Signature]*
General Manager

dated January 1, 1983

GENERAL SUBSCRIBER SERVICES TARIFF

PSC 2

Salem Telephone Company

Section 0

Original Sheet 2

DATA SERVICE

0.1 Concurrence

Salem Telephone Company, hereinafter called the concurring utility, assents to, adopts and concurs in the Data Transmitting and Receiving Equipment Tariff, filed with the Kentucky Public Service Commission by South Central Bell Telephone Company, hereafter called the issuing utility, as such Tariff now exists, or as it may be revised, added to or supplemented by superseding sheets or issues, for data services furnished by the issuing utility and concurring utility, and hereby makes itself a party thereto and obligates itself to observe each and every provision thereof.

0.2 Exceptions

Minimum service period for Data Service is twelve months. Customers of this Company or those of other connecting customer will be required to enter into a termination agreement with this Company, covering cost of establishing service for the minimum service period. Terminating Agreement must be signed and in the possession of the Company before service will be established.

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By: *W. W. Miller*
Issued under authority K.P.S.C. No _____

General Manager *A. J. Fisher*

dated January 1, 1983

GENERAL SUBSCRIBER SERVICES TARIFF

PSC 2
Section P

SALEM TELEPHONE COMPANY
Kentucky

Seventh Revised Sheet 1
Cancels Sixth Revised Sheet 1

INTRASTATE ACCESS SERVICES TARIFF

P1. Concurrence

Salem Telephone Company concurs in the rates, rules and regulations governing Intrastate Access Service as filed by Lewisport Telephone Company Intrastate Access Services Tariff effective January 1, 1995, together with any amendments or successive issues thereof, and makes itself a party to such rates and charges until this concurrence is revoked or cancelled.

(D)

KENTUCKY
PUBLIC SERVICE COMMISSION

Talina R. Mathews
EXECUTIVE DIRECTOR

Talina R. Mathews

EFFECTIVE

7/1/2017

PURSUANT TO 807 KAR 5:011 SECTION 9 (1)

(D)

ISSUED: June 1, 2017
EFFECTIVE: July 1, 2017

Joel P. Dohmeier
BY: Joel Dohmeier Vice-President

GENERAL SUBSCRIBER SERVICES TARIFF

SALEM TELEPHONE COMPANY
Kentucky

PSC 2
Section P
Third Revised Sheet 2
Cancels Second Revised Sheet 2

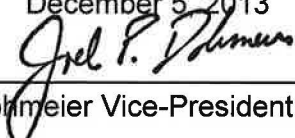
INTRASTATE ACCESS SERVICES TARIFF

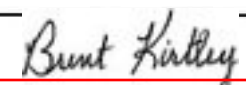
17. Rates and Charges (Cont'd)

17.2 Switched Access Service (Cont'd)

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(D)

ISSUED: November 20, 2013
EFFECTIVE: December 5, 2013


BY: Joel Dohmeier Vice-President

KENTUCKY PUBLIC SERVICE COMMISSION
JEFF R. DEROUEN EXECUTIVE DIRECTOR
TARIFF BRANCH

EFFECTIVE 12/5/2013 PURSUANT TO 807 KAR 5:011 SECTION 9 (1)

GENERAL SUBSCRIBER SERVICES TARIFF

SALEM TELEPHONE COMPANY
Kentucky

PSC 2
Section Q
First Revised Sheet 1
Cancels Original Sheet 1

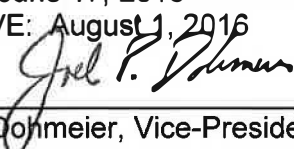
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ISSUED: June 17, 2016
EFFECTIVE: August 1, 2016



BY: Joel Dohmeier, Vice-President



GENERAL SUBSCRIBER SERVICES TARIFF

SALEM TELEPHONE COMPANY
Kentucky

PSC 2
Section Q
First Revised Sheet 2
Cancels Original Sheet 2

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BY: Joe Dohmeier, Vice-President



GENERAL SUBSCRIBER SERVICES TARIFF

SALEM TELEPHONE COMPANY
Kentucky

PSC 2
Section R
First Revised Sheet 1
Cancels Original Sheet 1

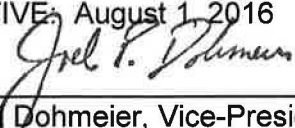
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ISSUED: June 17, 2016
EFFECTIVE: August 1, 2016



BY: Joel Dohmeier, Vice-President



GENERAL SUBSCRIBER SERVICES TARIFF

SALEM TELEPHONE COMPANY
Kentucky

PSC 2
Section R
First Revised Sheet 2
Cancels Original Sheet 2

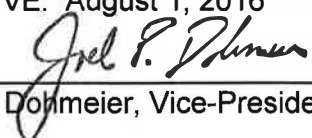
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ISSUED: June 17, 2016
EFFECTIVE: August 1, 2016


BY: Joel Donmeier, Vice-President



CUSTOM CALLING FEATURES

S.1 CUSTOM CALLING SERVICES

S.1.1 General

Custom Calling Services consist of optional service features used in connection with a customer's local access service. The number of Custom Calling Features available depends upon the central office providing the service and is subject to the availability of facilities.

1. Call Waiting/Cancel Call Waiting

This service alerts a customer who is on the phone that another local or long distance caller wants to get through the line. The customer will receive a tone signal to indicate another incoming call and the caller will receive the usual ringing tone. To place the first call on hold and answer the incoming call, the customer depresses the switchhook once. The customer can then toggle between both calls by depressing the switchhook. If the customer hangs up when a call is still on hold, the customer's line will automatically ring back.

Cancel Call Waiting allows a Call Waiting customer to deactivate the Call Waiting service by dialing a code. When this service is activated, the customer will not be interrupted by the Call Waiting tone and the incoming caller will receive a busy signal. Call Waiting will remain disabled for the rest of the call, but will be automatically restored upon call termination.

2. Call Forwarding

This service redirects incoming calls to another telephone number. The customer can activate this service by dialing a code and entering the number to which calls should be forwarded. When activated, all calls that are forwarded when the line is idle cause a short ring on the forwarded line as a reminder that the service is active. To deactivate Call Forward, a customer must dial a special access code. All calls forwarded with this service are subject to transmission limitations and all applicable local and long distance charges.

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PUBLIC SERVICE COMMISSION
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OCT 04 2000

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ISSUED: September 1, 2000

BY: *Stephan O. Bell*
EFFECTIVE October 4, 2000
SECRETARY OF THE COMMISSION

BY: Paul E. Pederson, Vice-President

GENERAL SUBSCRIBER SERVICES TARIFF

SALEM TELEPHONE COMPANY
Kentucky

PSC 2
Section S
Second Revised Sheet 2
Cancels First Revised Sheet 2

CUSTOM CALLING FEATURES

S.1 CUSTOM CALLING SERVICES (Continued)

S.1.1 General (Continued)

3. 3-Way Calling

This service allows a customer to add a third party to an existing telephone call. To add a third party, the customer depresses the switchhook once to place the current party on hold, receives a dial tone, dials the third party's number, and then depresses the switchhook again to establish the three-way connection. All 3-Way calls are subject to transmission limitations and all applicable local and long distance charges.

4. Speed Call 8

This service allows the customer to keep a list of eight specified telephone numbers which can be dialed by using a one-digit (2 through 9) access code.


5. Speed Call 30

This service allows the customer to keep a list of 30 specified telephone numbers which can be dialed by using a two-digit (20 through 49) access code.

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(D)

ISSUED: July 15, 2016
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BY: Joel Dohmeier, Vice President



SALEM TELEPHONE COMPANY
Kentucky

CUSTOM CALLING FEATURES

(S.1 CUSTOM CALLING SERVICES (Continued)

(T)

S.1.1 General (Continued)

8. Personal Ringing

This service allows the customer to have up to four distinct telephone numbers on a single line. The second, third and fourth number will each have a distinctive ringing pattern so the customer can identify which number has been called. If a customer also subscribes to Call Waiting, each phone number will have a distinctive Call Waiting tone. If a customer also subscribes to Call Forward, the main directory number or all four telephone numbers can be forwarded.

9. Toll Restriction

This service enables customers to restrict all or a combination of 0+ and 1+ toll calls from being placed over their exchange lines/trunks. When a restricted call is attempted from a line/trunk equipped with this service, a dial tone or Company recorded announcement will be heard by the caller.

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10. Call Forward-Busy (Variable)

This service routes incoming calls to another telephone number when the customer's dedicated number is busy. The customer can activate this service by dialing a code and entering the number to which calls should be forwarded. To deactivate Call Forward- Busy, a customer must dial a special access code. All forwarded with this service are subject to transmission limitations and all applicable local and long distance charges.

(N)

11. Call Forward-No Answer (Variable)

This service redirects incoming calls not answered after a predetermined number of rings to another telephone number. The number of rings is determined and set by the Company unless otherwise specified by the customer. The customer can activate this service by dialing a code and entering the number to which calls should be forwarded. To deactivate Call Forward- No Answer, a customer must dial a special access code. All calls forwarded are subject to transmission limitations and all applicable local and long distance charges.

(N)

PUBLIC SERVICE COMMISSION
OF KENTUCKY
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OCT 04 2000

ISSUED: September 1, 2000

BY: Paul E. Pederson, Vice-President

PURSUANT TO 807 KAR 200.0
EFFECTIVE October 4, 2000
SECTION 9 (1)

BY: Stephan O. Bell
SECRETARY OF THE COMMISSION

GENERAL SUBSCRIBER SERVICES TARIFF

SALEM TELEPHONE COMPANY
Kentucky

PSC 2
Section S
First Revised Sheet 4
Cancels Original Sheet 4

CUSTOM CALLING FEATURES

S.1 CUSTOM CALLING SERVICES (Continued)

S.1.1 General (Continued)

12. Call Transfer

This service allows the customer to hold and transfer incoming, out-going and intragroup calls. If the customer has established a three-way call, this service will allow the customer to hang up while the other two parties remain connected. Any applicable long distance charges will apply for the duration of the call, even if the customer drops off the call.

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PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

OCT 04 2000

PURSUANT TO 807 KAR 5.011,
SECTION 9 (1)
BY: Stephan D Bell
SECRETARY OF THE COMMISSION

ISSUED: September 1, 2000

EFFECTIVE: October 4, 2000

BY: Paul E. Pederson, Vice-President

GENERAL SUBSCRIBER SERVICES TARIFF

SALEM TELEPHONE COMPANY
Kentucky

PSC 2
Section S
Fifth Revised Sheet 5
Cancels Fourth Revised Sheet 5

CUSTOM CALLING FEATURES

S.1 CUSTOM CALLING SERVICES (Continued)


S.1.2 Rates

The following monthly recurring rates are associated with Residential and Business Individual Line Service.

	<u>Monthly Rate</u>		<u>Activation</u>	<u>Deactivation</u>
	<u>Res</u>	<u>Bus</u>	<u>Code</u>	<u>Code</u>
1. Call Waiting/Cancel Call Waiting	\$3.50	\$2.75	N/A/*70	N/A
2. Call Forwarding	2.50	2.25	*72	*73
3. 3-Way Calling	2.50	2.25	N/A	N/A
4. Speed Calling				
a. Speed Call 8	2.75	2.75	*74	N/A
b. Speed Call 30	3.25	3.25	*75	N/A
7. Personal Ringing	4.75	4.75	N/A	N/A
8. Toll Restriction	1.50	1.50	N/A	N/A
9. Call Forward-Busy (Variable)	2.50	2.25	*90	*91
10. Call Forward-No Answer (Variable)	2.50	2.00	*92	*93
11. Call Transfer	2.25	2.25	N/A	N/A

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ISSUED: July 15, 2016
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BY: Joel Dohmeier, Vice President



GENERAL SUBSCRIBER SERVICES TARIFF

PSC 2
Section S
Original Sheet 6

SALEM TELEPHONE COMPANY
Kentucky

CUSTOM CALLING FEATURES

S.1 CUSTOM CALLING SERVICES (Continued)

(N)

S.1.3 Multi Feature Discounts

A discount will apply to additional Customer Calling Services subscribed to based on the following:

	<u>Monthly Discount</u>	<u>Trans Code</u>
Two Services	\$.50	CFD2
Three Services	\$1.00	CFD3
Four Services	\$1.50	CFD4
Five Services	\$2.00	CFD5
Six Services	\$2.50	CFD6
Seven Services	\$3.00	CFD7
Eight Services	\$3.50	CFD8
Nine Services	\$4.00	CFD9
Ten Services	\$4.50	CFD1

(N)

PUBLIC SERVICE COMMISSION
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OCT 04 2000

PURSUANT TO 807 KAR 5.011,
SECTION 9 (1)
BY: Stephan D. Bee
SECRETARY OF THE COMMISSION

ISSUED: September 1, 2000

EFFECTIVE: October 4, 2000

BY: Paul E. Pederson, Vice-President

GENERAL SUBSCRIBER SERVICES TARIFF

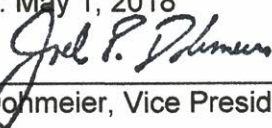
SALEM TELEPHONE COMPANY
Kentucky

PSC 2
Section T
Second Revised Sheet 1
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PRIVATE LINE SERVICE

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ISSUED: April 19, 2018
EFFECTIVE: May 1, 2018



BY: Joel Dohmeier, Vice President

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PRIVATE LINE SERVICES

T.1 Concurrence

T.1.1 Salem Telephone Company, hereinafter called the concurring utility, except as specifically stated herein, assents to, adopts and concurs in the Private Line Service Tariff filed with the Kentucky Public Service Commission by South Central Bell Telephone Company, hereinafter called the issuing utility as such Tariff, now exists, or as it may be revised, added to or supplemented by superseding sheets or issues, for Private Line Service furnished by the issuing utility and concurring utility (including such service as is also participated in by one or more other utilities), and hereby makes itself a party thereto and obligates itself to observe each and every provision thereof.

T.2 Exceptions

T.2.1 Customer provided terminal equipment on customer provided communication systems attached or connected to the facilities of the concurring utility and permitted to be used under this Tariff, may not be used for local exchange service of this concurring utility, unless there is compliance with provisions of the Tariff of this concurring utility.

T.2.2 Salem Telephone Company concurrence with the issuing utility is limited to private line circuits, that connect with the issuing utility or other connecting companies.

T.2.3 When private line circuits are provided solely on the facilities of Salem Telephone Company, the charges specified in paragraph T.3, will apply. These charges are based on a single pair of wire. In cases where one circuit requires multiple pairs, the charges in paragraph T.3 will apply to each pair of wires used in the circuit.

T.2.4 Salem Telephone Company will also charge a termination fee at the rate specified in paragraph T.3. A termination is defined as each premise appearance of the cable pair. Where multiple pairs are provided to provide one circuit, a termination charge will be applied to each premise appearance of each pair of wire.

T.2.5 The minimum service period on private line service is six months. A termination agreement will be required concerning the cost of installation of the service. This termination agreement will apply to private line services served solely by Salem Telephone Company and jointly served with connecting companies.

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MAR 30 1983

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SECTION 9(1)

By: *William A. Butler*

General Manager: *[Signature]*

Issued under authority K.P.S.C. No _____

dated January 1, 1983

GENERAL SUBSCRIBER SERVICES TARIFF

Salem Telephone Company

PSC 2
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Service will not be initiated until the termination agreement is in the possession of the company.

T.3 Monthly Charges

T.3.1 Each pair will be charged at the rate of \$3.50 for the first half mile, and \$1.00 for each quarter mile or fraction of a quarter mile thereafter. The measurement of distance will be made in route mileage.

T.3.2 Each termination of each pair will be charged at the rate of \$1.75 per termination.

T.4 Definition and Limitation of Service

T.4.1 A private line circuit is defined as a pair or pairs of wire provided by the company, for the private use of its customers. These circuits function without connection to local exchanges switching equipment of the company.

T.4.2 Examples of circuits used for this purpose and provided by the company are:

T.4.2.1 Circuits used for the transmission of data information.

T.4.2.2 Circuits used by banks and others for alarm purposes.

T.4.2.3 Circuits used for voice transmission between two or more points, which function separate from local exchange equipment.

T.4.2.4 Circuits provided as a vehicle to transmit radio signals e.g., to connect city and county police and fire station.

T.4.2.5 Circuits used to monitor power company substations or water company pump stations.

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General Manager

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GENERAL SUBSCRIBER SERVICES TARIFF

SALEM TELEPHONE COMPANY
Kentucky

PSC 2
Section T
First Revised Sheet 4
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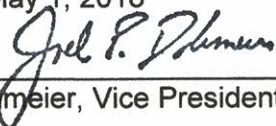
PRIVATE LINE SERVICE

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GENERAL SUBSCRIBER SERVICES TARIFF

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Kentucky

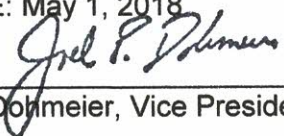
PSC 2
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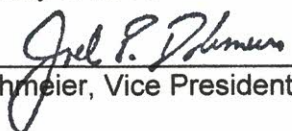
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